
关于汇丰中国公司客户纸质指令付款服务时间的通知

尊敬的客户，

根据我行内部相关风险指引及操作安排，自 2026 年 4 月 30 日起，贵司在对公外币及人民币汇款项下通过柜台交单向我行提交纸质指令(包括但不限于智能版转账汇款申请书)后，我行最晚将在收到该等指令的下一个工作日开始处理，且如贵司单次提交的纸质指令多于或等于三笔，我行开始处理该等指令的时间可能还会有相关延迟，请贵司提前安排准备。

另，为确保贵司的指令得以及时处理，我行鼓励贵司尽量使用我行网银及其他相关电子渠道提交付款指令。

HBCN Cutoff Time of Manual Payment for Corporate Clients

Dear client,

Pursuant to our internal risk guidelines and operational arrangements, effective from 30 April 2026, we will begin to process the paper-based payment instructions (including, but not limited to, smartform) submitted by you over the counter under the corporate FCY and RMB fund transfer business no later than the next business day after our receipt of the instruction. Please note that if you submit three or more paper instructions in a single batch, there may be further delays in the date that we begin to process these instructions. Please make relevant arrangements in advance accordingly.

To ensure timely processing of your payment instructions, we strongly encourage you to submit payment instructions via our HSBCnet or other e-channels whenever possible.