

## **New Digital Authentication is live**

### **How to activate Digital Authentication**

Log on to the HSBC China Mobile Banking app.

When you see the popup prompting you to set up Digital Authentication, select 'Continue'.

Enter your password again.

Select 'Send activation code'.

Enter the activation code you received via SMS.

Set your 6-digit PIN, and confirm to complete.

Enable biometric authentication such as Face, Touch or Fingerprint ID for an even faster banking experience.

### **New way for log on Mobile banking**

You can now log on to mobile banking with your 6-digit PIN and biometric authentication such as Face, Touch or Fingerprint ID.

### **How to remove the mobile device with digital authentication?**

Your Digital Authentication can only be activated on one mobile device at a time

Log on to the HSBC China Mobile Banking app, select 'Me' at the bottom of the screen.

Go to 'Security', select 'Manage devices' and find the device currently linked to your account.

Remove the device and log off.