
Environment Friendly, Secure & Easy

HSBC Account Email eStatement

Dear Customer,

With an aim to create a greener environment and enhance the statement service, following the provision of email eStatements on sole account, we will soon extend email eStatement service to customers with joint account. Effective from 7th Aug 2017("Conversion Date"), we will stop mailing paper statements on your joint account(s) and sole account(s), if any, instead we will provide you with email eStatements via your email address recorded with us which are more convenient and secure.

In order to receive your email eStatements on joint account(s), please ensure that your email address recorded with us is valid, up-to-date and capable of receiving email eStatements. If needed, you can update your email address by logging onto HSBC Personal Internet Banking or by visiting a HSBC branch/sub-branch before or on 2nd Aug 2017.

In addition to email eStatements delivered to your email address, you may also choose to receive your eStatements under the internet banking service.

If you DO NOT wish to receive email eStatement after the Conversion Date, please notify us by calling 4008208828 (Premier customers) or 4008208878 (Advance customers) before or on 2nd Aug 2017.

If you wish to Terminate the email eStatement service after having used the service, please notify us by 1) calling 4008208828 (Premier customers) or 4008208878 (Advance customers), or 2) visiting a HSBC branch/sub-branch. Please note, once you terminate the service, we will cease to send you email eStatement on both your joint and sole accounts..

We attach below the link of the *Terms and Conditions for Email eStatement Service to Personal Customers*, which shall govern the email eStatement service. Please click to read them carefully.

[*Terms and Conditions of Email eStatement services for personal customers*](#)

HSBC, as always, will provide you with quality service.

HSBC Bank (China) Company Limited

Date: 19th July 2017

INTERNAL