

Adjustment of Branch Business Arrangement of HSBC Zhengzhou Branch

Dear Customer

In order to cooperate with the COVID-19 prevention and control efforts in Zhengzhou, HSBC Bank (China) Company Limited Zhengzhou branch will temporarily suspend cash service since 9th August 2021 (Monday) until further notice.

During this period, we highly recommend you to do your banking using the HSBC China WeChat service account (HSBC China customer service), HSBC China mobile banking or HSBC China personal internet banking for convenient financial services. We will always strive to make sure our digital platforms work seamlessly. If you have any further questions, please contact our 24-hours Customer Service Hotline at 95366 (personal banking). Or contact with your relationship manager.

Thank you for your understanding and support.

HSBC Bank (China) Company Limited Zhengzhou Branch

9th, August, 2021