

## Notice of Cash Service Suspension of HSBC Bank (China) Company Limited Wuhan Branch

21Jul 2022

Dear Customers,

Thank you for your trust and support to HSBC Bank (China) Company Limited Wuhan Branch (hereby referred to as "Wuhan Branch").

To further improve operating efficiency and provide customers with a better service experience, Wuhan Branch will renovate and upgrade from 28Aug2022. Therefore, cash service will be suspended at the scheduled time. The opening date will be announced after the renovation is completed. During this period, you can enjoy non-cash banking services at Wuhan Branch. You can continuously enjoy HBCN account counter cash service at Wuhan JieFang Avenue Sub-branch, Wuhan Zhong Nan Sub-branch . Please find the address and opening hours in below table. Your customer number, account number, details for telegraphic transfer, and relationship manager will remain unchanged. Should you have any questions to the above, please contact your relationship manager or Wuhan Branch (027-65779888).

Outlets	Address	<b>Business Hours</b>	Services
HSBC Bank (China) Company Limited, Wuhan JieFang Avenue Sub-branch	Unit 2101-2102, K11 ATELIER, No.626, Jiefang Avenue, Qiaokou District, Wuhan	9:00-17:00 Monday to Friday Closed on National / Public Holidays	Corporate Cash Service and Personal Full Services
HSBC Bank (China) Company Limited Wuhan Zhong Nan Sub-branch	Ground Floor East Retail Podium, New Times Business Center, No.442 Wuluo Road, Wuchang District, Wuhan	9:00-17:00 Monday to Friday Closed on National / Public Holidays	Corporate Cash Service and Personal Full Services

Meanwhile, you could do your banking using the HSBC China WeChat service account (HSBC China customer service), HSBC China mobile banking, HSBC China personal internet banking or other self-service terminals. If you have any further questions, please contact your relationship manager or call HSBC 24-hours Customer Service Hotline at 95366, Commercial Banking Service Hotline at 4008218878. We are delighted to be at your service.

Sorry for the inconveniences and thank you for your continuous support to HSBC.

Yours sincerely,

HSBC Bank (China) Company Limited Wuhan Branch

<sup>\*</sup>Phone Banking and Mobile Banking is for personal customer only.