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## **Notification on the Suspension of some Account Services for Personal Customers**

Dear Customer:

We will officially stop providing following account services from 1 Jan, 2021.

- Send Facsimile for customer
- Cross branch dormant account reactivation
- Cross branch unclaimed account reactivation
- Cross branch forward document within HSBC China

You can make account reactivation more conveniently through digital channels such as online banking, Wechat banking, mobile banking, etc. Thank you for your understanding and support!

In case of any query in respect of this update, please call 800 820 8878.

HSBC Bank (China) Company Limited  
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