

Notification of updates to “HSBC’s customer relationship reward points program” and “HSBC’s customer relationship reward points program Terms and Conditions”

Dear Customer:

The “HSBC customer relationship reward points program” and “HSBC’s customer relationship reward points program Terms and Conditions” have been updated. The updates are:

For “HSBC customer relationship reward points program Terms and Conditions”

1. Specify the customers in scope: This Reward Points Program only applies to designated personal account opened in the Bank (Premier, Advance and Personal Banking included).
2. Deletion: As for the referrer and the referee with a successful referral of a Qualified Premier/Advance Customer, the referrer and the referee will not obtain the points repeatedly if the two customers are referrer and referee to each other. The bank will only reward the associate amount of points according to one of the referral records. If the referee has already obtained the reward points, he/she, as well as the referrer, will not obtain the reward points repeatedly when he/she is referred to open a joint account or other personal account related to the joint account, even the account meets the corresponding minimum requirement of account total balance of a qualified customer.

For “HSBC customer relationship reward points program”

1. Deletion: Below items 5 and 6 under section “Reward points for information completion”,
 - 5) Meet the requirement of CDD (Customer Due Diligence), and complete customer information updating within 55 days after receiving the notification from the Bank
 - 6) Meet the requirement of CDD, and complete customer information updating within 56 to 95 days after receiving the notification from the Bank

This will come into effect on 25 Jan 2019.

Visit <https://personal.hsbc.com.cn/en-cn/rewards/> for details of our updates to the “HSBC customer relationship reward points program”. Please call +86 800 820 3090 with any enquiries.

HSBC Bank (China) Company Limited
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