Notice on the Discontinuation of 7-Day Plus Call Deposit for Individual Customers

Dear customer:

In order to provide a higher quality financial service experience, HSBC has made adjustment to our personal service. Starting from May 11th, 2024, we will no longer offer the 7-Day Plus Call Deposit to Individual Customers. Additionally, the product you hold will not be automatically renewed upon maturity. The principal and interest will be converted to demand deposit on the maturity date and credited to your settlement account.

We apologize for any inconvenience this may cause. If you have any question, please contact your Relationship Manager or call our Customer Service Hotline at +86(21)95366. We appreciate your trust and support, and we will continue to provide you with higher quality and better financial services.

This is hereby announced.

Your faithfully,

HSBC Bank (China) Company Limited

14May2024