Notice of Termination of 2 Exclusive Healthcare Privilege to Global Private Banking and Premier Elite Customer

Dear customer,

Due to the expiry of the contract between HSBC China and the relevant service provider, "Private Family Doctor" and "Expert Medical Opinion" will not be provided to Global Private Banking customers and Premier Elite customers from May 16, 2023 (inclusive).

If customer has applied for above exclusive healthcare privilege which has been taken effect before May 16, 2023, corresponding services can still be enjoyed within the one-year validity period as agreed. Third-party service appointment hotline is still in use in this scenario: 400-820-7122 (9:00-18:00 on weekdays)

HSBC Bank (China) Co., Ltd. April 16, 2023