

关于停止远程视频柜员机使用的通知

尊敬的客户：

为进一步提升客户体验，我行将于 2019 年 3 月 31 日起正式停止远程视频柜员机（VTM）的使用，改用方便快捷的平板设备为您提供更优质的服务，感谢您的理解和支持！目前，使用平板设备为客户开户的服务已经覆盖了我行所有在一线及二线城市的分支行。若您有开户需求，欢迎通过微信公众号预约，并莅临我行分支行办理。

汇丰银行（中国）有限公司

2019 年 3 月 20 日

Notice of Stopping VTM Service

Dear Customers:

In order to further enhance the customer experience, we will officially stop the service of Virtual Teller Machine (VTM) on 31 March 2019, and use tablets to provide better service to you. Thank you for your understanding and support! The service of tablet based account opening is available at all our branches of first-tier and second-tier cities. If you want to open a new account, you are welcome to make an appointment through our WeChat service account then visit our branches.

HSBC Bank (China) Company Limited

20 March 2019