## Temporary adjustment to HSBC Bank (China) Company Limited business arrangement for Covid-19 prevention and control

Dear Customer,

For purpose of prevention and control of Covid-19, and to effectively protect your health, HSBC Bank (China) Company Limited will temporarily adjust the business arrangement of below sub-branches:

| City     | Branch Name   | Adjustment                 | Impacted dates<br>under the temporary<br>adjustment |
|----------|---|----------------------------|---|
|          | HSBC Bank<br>(China)<br>Company<br>Limited<br>Shanghai Main<br>Branch                   | temporarily out of service | From 28Mar2022<br>until further notice              |
|          | HSBC Bank (China) Company Limited Shanghai Jing 'An Kerry Center Sub-branch             | temporarily out of service | From 14Mar2022<br>until further notice              |
| Shanghai | HSBC Bank (China) Company Limited Shanghai International Equatorial Hotel Sub-branch    | temporarily out of service | From 14Mar2022<br>until further notice              |
|          | HSBC Bank<br>(China)<br>Company<br>Limited<br>Shanghai Heng<br>Feng Road Sub-<br>branch | temporarily out of service | From 14Mar2022<br>until further notice              |

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|---|----------------------------|--|
| HSBC Bank (China) Company Limited Shanghai Hong Kong Plaza Sub- branch                    | temporarily out of service | From 28Mar2022<br>until further notice |
| HSBC Bank (China) Company Limited Shanghai Ciro's Plaza Sub- branch                       | temporarily out of service | From 14Mar2022<br>until further notice |
| HSBC Bank<br>(China)<br>Company<br>Limited<br>Shanghai Tai<br>Kang Road Sub-<br>branch    | temporarily out of service | From 14Mar2022<br>until further notice |
| HSBC Bank (China) Company Limited Shanghai Hong Qiao the HUB Sub-branch                   | temporarily out of service | From 14Mar2022<br>until further notice |
| HSBC Bank<br>(China)<br>Company<br>Limited<br>Shanghai Zhong<br>Shang Park Sub-<br>branch | temporarily out of service | From 14Mar2022<br>until further notice |
| HSBC Bank<br>(China)<br>Company<br>Limited<br>Shanghai Touch<br>Mall Sub-branch           | temporarily out of service | From 14Mar2022<br>until further notice |

| HSBC Bank (China) Company Limited Shanghai Chamtime Plaza Sub-branch                          | temporarily out of service | From 16Mar2022<br>until further notice     |
|---|----------------------------|--|
| HSBC Bank<br>(China)<br>Company<br>Limited<br>Shanghai Bi Yun<br>Sub-branch                   | temporarily out of service | From 28Mar2022 for<br>until further notice |
| HSBC Bank<br>(China)<br>Company<br>Limited<br>Shanghai Kerry<br>Parkside Sub-<br>branch       | temporarily out of service | From 21Mar2022 for<br>until further notice |
| HSBC Bank (China) Company Limited Shanghai Heng Shan Road Sub- branch                         | temporarily out of service | From 28Mar2022<br>until further notice     |
| HSBC Bank (China) Company Limited Shanghai Hong Qiao Yangtze Center Sub- branch               | temporarily out of service | From 28Mar2022<br>until further notice     |
| HSBC Bank<br>(China)<br>Company<br>Limited<br>Shanghai Pilot<br>Free Trade Zone<br>Sub-branch | temporarily out of service | From 23Mar2022<br>until further notice     |

|                      |                            | -                     |
|----------------------|----------------------------|-----------------------|
| HSBC Bank<br>(China) |                            |                       |
| Company<br>Limited   | temporarily out of service | From 25Mar2022        |
| Shanghai Cao Xi      | temperating out or service | until further notice  |
| Road Sub-            |                            |                       |
| branch               |                            |                       |
| HSBC Bank            |                            |                       |
| (China)              |                            |                       |
| Company              |                            | From 28Mar2022        |
| Limited              | temporarily out of service | until further notice  |
| Shanghai Lian        |                            | until further flotice |
| Yang Sub-            |                            |                       |
| branch               |                            |                       |
| HSBC Bank            |                            |                       |
| (China)              |                            | _                     |
| Company              | temporarily out of service | From 28Mar2022        |
| Limited              |                            | until further notice  |
| Shanghai Bund        |                            |                       |
| Sub-branch           |                            |                       |
| HSBC Bank            |                            |                       |
| (China)              |                            |                       |
| Company              |                            | From 28Mar2022        |
| Limited              | temporarily out of service | until further notice  |
| Shanghai Da          |                            |                       |
| Ning Sub-<br>branch  |                            |                       |
| HSBC Bank            |                            |                       |
| (China)              |                            |                       |
| Company              |                            |                       |
| Limited              | temporarily out of service | From 28Mar2022        |
| Shanghai Gu Bei      | temperating out or service | until further notice  |
| Road Sub-            |                            |                       |
| branch               |                            |                       |
| HSBC Bank            |                            |                       |
| (China)              |                            |                       |
| Company              | Anna na mandhiri a cika (C | From 28Mar2022        |
| Limited              | temporarily out of service | until further notice  |
| Shanghai Jing        |                            |                       |
| 'An Sub-branch       |                            |                       |
| HSBC Bank            |                            |                       |
| (China)              |                            |                       |
| Company              | temporarily out of service | From 1Apr2022 until   |
| Limited              | temporarily out of service | further notice        |
| Shanghai Centre      |                            |                       |
| Sub-branch           |                            |                       |

|          | HSBC Bank (China) Company Limited Shanghai Knowledge & Innovation Community Sub-branch        | temporarily out of service         | From 1Apr2022 until<br>further notice  |
|----------|---|------------------------------------|--|
|          | HSBC Bank<br>(China)<br>Company<br>Limited<br>Shanghai Kwah<br>Center Sub-<br>branch          | temporarily out of service         | From 1Apr2022 until<br>further notice  |
|          | HSBC Bank<br>(China)<br>Company<br>Limited<br>Shanghai Kirin<br>Plaza Sub-<br>branch          | temporarily out of service         | From 1Apr2022 until<br>further notice  |
|          | HSBC Bank<br>(China)<br>Company<br>Limited<br>Shanghai<br>Nanjing West<br>Road Sub-<br>branch | temporarily out of service         | From 1Apr2022 until<br>further notice  |
|          | HSBC Bank<br>(China)<br>Company<br>Limited<br>Shanghai Xu Jia<br>Hui Sub-branch               | temporarily out of service         | From 1Apr2022 until<br>further notice  |
| Tangshan | HSBC Bank<br>(China)<br>Company<br>Limited<br>Tangshan<br>branch                              | temporarily out of cash<br>service | From 24Apr2022<br>until further notice |

| Zhengzhou | HSBC Bank<br>(China)<br>Company<br>Limited<br>Zhengzhou<br>branch                  | temporarily out of service  | From 5May2022 until<br>further notice  |
|-----------|--|---|--|
| Beijing   | HSBC Bank<br>(China)<br>Company<br>Limited Beijing<br>branch                       | temporarily out of service  | From 27Apr2022<br>until further notice |
|           | HSBC Bank<br>(China)<br>Company<br>Limited Beijing<br>Lufthansa sub-<br>branch     | Minimum standard operation model Cash service 2days before advance reservation is required negative nucleic acid test certificate within 48 hours is required | From 9May2022 until<br>further notice  |
|           | HSBC Bank<br>(China)<br>Company<br>Limited Beijing<br>COFCO Plaza<br>sub-branch    | Cash service 2days before advance reservation is required negative nucleic acid test certificate within 7 days is required                                    | From 9May2022 until<br>further notice  |
|           | HSBC Bank<br>(China)<br>Company<br>Limited Beijing<br>Dong Zhi Men<br>sub-branch   | negative nucleic acid test<br>certificate within 7 days is<br>required  | From 7May2022 until<br>further notice  |
|           | HSBC Bank<br>(China)<br>Company<br>Limited Beijing<br>Zhong Guan<br>Cun sub-branch | negative nucleic acid test<br>certificate within 48 hours is<br>required  | From 6May2022 until<br>further notice  |
|           | HSBC Bank<br>(China)<br>Company<br>Limited Beijing<br>Yuan Da Road<br>sub-branch   | negative nucleic acid test<br>certificate within 7 days is<br>required  | From 9May2022 until<br>further notice  |

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|   | HSBC Bank (China) Company Limited Beijing Wangjing sub- branch                    | temporarily out of service  | From 5May2022<br>afternoon until<br>further notice |
|   | HSBC Bank<br>(China)<br>Company<br>Limited Beijing<br>Guanghua Road<br>sub-branch | Minimum standard operation model negative nucleic acid test certificate within 48 hours is required   | From 9May2022 until<br>further notice              |
|   | HSBC Bank<br>(China)<br>Company<br>Limited Beijing<br>North Start sub-<br>branch  | Minimum standard operation model Cash service 2days before advance reservation is required negative nucleic acid test certificate within 48 hours is required | From 9May2022 until<br>further notice              |
|   | HSBC Bank<br>(China)<br>Company<br>Limited Beijing<br>Lido sub-branch             | temporarily out of counter service  negative nucleic acid test certificate within 48 hours is required  | From 9May2022 until<br>further notice              |
|   | HSBC Bank (China) Company Limited Beijing China Central Place sub- branch         | temporarily out of service  | From 29Apr2022<br>until further notice             |
|   | HSBC Bank<br>(China)<br>Company<br>Limited Beijing<br>Jing lun sub-<br>branch     | Minimum standard operation model Cash service 2days before advance reservation is required negative nucleic acid test certificate within 48 hours is required | From 9May2022 until<br>further notice              |

Please refer to HSBC China official website and HSBC China WeChat service account for latest information.

Instead of going into a branch, we highly recommend you to do your banking using our internet banking, mobile banking, phone banking, HSBC China WeChat service account (HSBC China customer service) as our digital banking channels.

If you have any further questions or urgent queries, please contact your Relationship Manager or please contact our 24-hours Customer Service Hotline at 95366.

Thank you for your continuous support and understanding.

HSBC Bank (China) Company Limited 9May2022