Temporary adjustment to HSBC Bank (China) Company Limited business arrangement for Covid-19 prevention and control

Dear Customer,

For purpose of prevention and control of Covid-19, and to effectively protect your health, HSBC Bank (China) Company Limited will temporarily adjust the business arrangement of below sub-branches:

| City | Branch Name | Adjustment | Impacted dates under the temporary adjustment |
|----------|---|----------------------------|---|
| Shanghai | HSBC Bank (China) Company Limited Shanghai Main Branch | temporarily out of service | From 28Mar2022 until further notice |
| | HSBC Bank (China) Company Limited Shanghai Jing 'An Kerry Center Sub-branch | temporarily out of service | From 14Mar2022 until further notice |
| | HSBC Bank (China) Company Limited Shanghai International Equatorial Hotel Sub-branch | temporarily out of service | From 14Mar2022 until further notice |
| | HSBC Bank (China) Company Limited Shanghai Heng Feng Road Sub- branch | temporarily out of service | From 14Mar2022 until further notice |

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| HSBC Bank (China) Company Limited Shanghai Hong Kong Plaza Sub- branch | temporarily out of service | From 28Mar2022 until further notice |
| HSBC Bank (China) Company Limited Shanghai Ciro's Plaza Sub- branch | temporarily out of service | From 14Mar2022 until further notice |
| HSBC Bank (China) Company Limited Shanghai Tai Kang Road Sub- branch | temporarily out of service | From 14Mar2022 until further notice |
| HSBC Bank (China) Company Limited Shanghai Hong Qiao the HUB Sub-branch | temporarily out of service | From 14Mar2022 until further notice |
| HSBC Bank (China) Company Limited Shanghai Zhong Shang Park Sub- branch | temporarily out of service | From 14Mar2022 until further notice |
| HSBC Bank (China) Company Limited Shanghai Touch Mall Sub-branch | temporarily out of service | From 14Mar2022 until further notice |

| HSBC Bank (China) Company Limited Shanghai Chamtime Plaza Sub-branch | temporarily out of service | From 16Mar2022 until further notice |
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| HSBC Bank (China) Company Limited Shanghai Bi Yun Sub-branch | temporarily out of service | From 28Mar2022 for until further notice |
| HSBC Bank (China) Company Limited Shanghai Kerry Parkside Sub- branch | temporarily out of service | From 21Mar2022 for until further notice |
| HSBC Bank (China) Company Limited Shanghai Heng Shan Road Sub- branch | temporarily out of service | From 28Mar2022 until further notice |
| HSBC Bank (China) Company Limited Shanghai Hong Qiao Yangtze Center Sub- branch | temporarily out of service | From 28Mar2022 until further notice |
| HSBC Bank (China) Company Limited Shanghai Pilot Free Trade Zone Sub-branch | temporarily out of service | From 23Mar2022 until further notice |

| HSBC Bank (China) Company Limited Shanghai Cao Xi Road Sub- branch | temporarily out of service | From 25Mar2022 until further notice |
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| HSBC Bank (China) Company Limited Shanghai Lian Yang Sub- branch | temporarily out of service | From 28Mar2022 until further notice |
| HSBC Bank (China) Company Limited Shanghai Bund Sub-branch | temporarily out of service | From 28Mar2022 until further notice |
| HSBC Bank (China) Company Limited Shanghai Da Ning Sub- branch | temporarily out of service | From 28Mar2022 until further notice |
| HSBC Bank (China) Company Limited Shanghai Gu Bei Road Sub- branch | temporarily out of service | From 28Mar2022 until further notice |
| HSBC Bank (China) Company Limited Shanghai Jing 'An Sub-branch | temporarily out of service | From 28Mar2022 until further notice |
| HSBC Bank (China) Company Limited Shanghai Centre Sub-branch | temporarily out of service | From 1Apr2022 until further notice |

| | HSBC Bank (China) Company Limited Shanghai Knowledge & Innovation Community Sub-branch | temporarily out of service | From 1Apr2022 until further notice |
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| | HSBC Bank (China) Company Limited Shanghai Kwah Center Sub- branch | temporarily out of service | From 1Apr2022 until further notice |
| | HSBC Bank (China) Company Limited Shanghai Kirin Plaza Sub- branch | temporarily out of service | From 1Apr2022 until further notice |
| | HSBC Bank (China) Company Limited Shanghai Nanjing West Road Sub- branch | temporarily out of service | From 1Apr2022 until further notice |
| | HSBC Bank (China) Company Limited Shanghai Xu Jia Hui Sub-branch | temporarily out of service | From 1Apr2022 until further notice |
| Tangshan | HSBC Bank (China) Company Limited Tangshan branch | temporarily out of cash service | From 24Apr2022 until further notice |

| Harbin | HSBC Bank (China) Company Limited Harbin branch | temporarily out of cash service | From 22Apr2022 until further notice |
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| Taiyuan | HSBC Bank (China) Company Limited Taiyuan branch | temporarily out of service | From 24Apr2022 until further notice |
| Beijing | HSBC Bank (China) Company Limited Beijing branch | temporarily out of service | From 27Apr2022 until further notice |
| | HSBC Bank (China) Company Limited Beijing Lufthansa sub- branch | negative nucleic acid test certificate within 24 hours is required | From 27Apr2022 until further notice |
| | HSBC Bank (China) Company Limited Beijing COFCO Plaza sub-branch | negative nucleic acid test certificate within 48 hours is required | From 27Apr2022 until further notice |
| Jinan | HSBC Bank (China) Company Limited Jinan branch | temporarily out of WPB service | From 26Apr2022 until further notice |
| Suzhou | HSBC Bank (China) Company Limited Kunshan Sub-branch | temporarily out of service | From 6Apr2022 until further notice |

Please refer to HSBC China official website and HSBC China WeChat service account for latest information.

Instead of going into a branch, we highly recommend you to do your banking using our internet banking, mobile banking, phone banking, HSBC China WeChat service account (HSBC China customer service) as our digital banking channels.

If you have any further questions or urgent queries, please contact your Relationship Manager or please contact our 24-hours Customer Service Hotline at 95366.

Thank you for your continuous support and understanding.

HSBC Bank (China) Company Limited 27Apr2022