



Important Notice

Customer Notice on Latest Change

Dear Customer(s),

In order to cater for the change of customer needs in adapting to the digital world, HSBC Bank (China) Company Limited is planning to optimize part of our physical network. Through a balance of the digital platforms with our physical network, customers can enjoy improved customer experience.

HSBC Bank (China) Company Limited Guangzhou Dongshankou Sub-branch (“Guangzhou Dongshankou Sub-branch”) is planned to cease to operate from 31May2023. For your account(s) opened with Guangzhou Dongshankou Sub-branch, the account names and account numbers will remain unchanged, while the account opening bank name will be changed to HSBC Bank (China) Company Limited Guangzhou Garden Hotel Sub-branch.

The existing customers of Guangzhou Dongshankou Sub-branch can enjoy personal banking services, including cash service at our Guangzhou Sub-branches. (Please find the address and business hours below). Your relationship manager and our contact number remains unchanged.

Outlets	Address	Business Hours
Guangzhou Branch (Personal Non-cash Services)	Unit 01 GF, 27F&28F, Taikoohui Tower 2, No. 381, Tianhe Road, Tianhe District, Guangzhou	9:00-17:00 Monday to Friday (Closed on National/ Public Holidays)
Guangzhou Jinsui Road Sub-branch (Personal Non-cash Services)	Unit 11, Ground Floor, No.1 Jinsui Road, Tianhe District, Guangzhou	9:00-17:00 Monday to Friday (Closed on National/ Public Holidays)
Guangzhou Tianhebei Sub-branch	Unit 01, Shop 106, No. 6 Linhezhong Road, Tianhe District, Guangzhou	9:00-17:00 Monday to Friday, 10:00-18:00 Saturday, (Closed on Sunday and National/ Public Holidays)
Guangzhou Teemall Sub-branch	G/F, unit 01-03 & 08 of 5/F and unit 04-07 of 27/F, TeeM Tower, No.208, Tianhe Road, Tianhe District, Guangzhou	9:00-17:00 Monday to Friday, 10:00-18:00 Saturday, (Closed on Sunday and National/ Public Holidays)

Guangzhou Zhongshan Road Wende Sub-branch (Personal Non-cash Services)	Shop 101-103&103A, Yu Ming Xuan Building, No.319, Zhongshan Road 4, Yuexiu District, Guangzhou	9:00-17:00 Monday to Friday (Closed on National/ Public Holidays)
Guangzhou GT Land Plaza Sub-branch	Shop Unit 101 on 1/F and 201 on 2/F, No. 85 & 87 Huacheng Avenue, Tianhe District, Guangzhou	9:00-17:00 Monday to Friday, 10:00-18:00 Saturday, (Closed on Sunday and National/ Public Holidays)
Guangzhou Ximenkou sub-branch	Unit 04, Shop 101, No.240, Zhongshan Road 6, Yuexiu District, Guangzhou	9:00-17:00 Monday to Friday (Closed on National/ Public Holidays)
Guangzhou Garden Hotel Sub-branch	Shop G2 G/F, No.368 Huan Shi Dong Road, Yuexiu District, Guangzhou	9:00-17:00 Monday to Friday, 10:00-18:00 Saturday, (Closed on Sunday and National/ Public Holidays)

We are delighted to be at your service with Online Banking for Personal Banking, Phone Banking for Personal Banking 95366, Mobile Banking (APP: HSBC China), WeChat Service (HSBCeBanking) as well. If you have any questions to the above, please contact your relationship manager. Thank you for your continuous support to HSBC.

Yours sincerely

HSBC Bank (China) Company Limited Guangzhou Dongshankou Sub-branch

Date: 10Apr 2023