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**Important Notice**

**Customer Notice on Adjustment of Cash Business Hours**

Dear Customer(s),

According to the latest business arrangement, HSBC Bank (China) Company Limited Zhengzhou Branch will make some adjustments on the cash service Hours from 01Dec2019. The cash service will be available only on Monday and Friday. Detailed as below:

Monday & Friday (Cash service provided)

09:00 - 12:00: Cash service provided to Personal Customers

12:00 - 17:00: Cash service provided to Corporate Customers

Tuesday to Thursday (Cash service unavailable)

Saturday, Sunday, National and Public Holidays (Branch close)

For any concern regarding the cash service hour change, please contact your relationship manager or call our 24 hour customer service hotline. Thank you.

Yours sincerely

HSBC Bank (China) Company Limited Zhengzhou Branch

01Nov2019