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尊敬的客户，

鉴于我行现有电子渠道能提供更为便捷安全的服务，即日起，我行关闭电话银行转账功能（包括银行内转账以及预设收款人转账）。此功能关闭后，您仍然可以通过我行手机银行和个人网上银行进行转账操作。

感谢您的理解和支持！

汇丰银行（中国）有限公司

2020年12月16日

Dear Customers,

Considering existing Digital channel can provide a more convenient service. Therefore, from now on, we will shut down the transfer function in Phone Banking channel (including bank internal transfer and pre-designated payment transfer). After closing, transfer can still be made through Mobile Banking and Internet Banking.

Thank you for your understanding and support!

HSBC Bank (China) Company Limited

16 Dec 2020