

Adjustment to TJN business arrangement for Covid-19 prevention and control

Dear Customer,

To aid in prevention and control of Covid-19, and effectively protect your health and safety. HSBC Bank (China) Company Limited Tianjin Branch will temporarily out of cash service since Monday, 10 Jan 2022 until further notice. Please refer to HSBC China official website and HSBC China WeChat service account for latest information.

Instead of going into a branch, we highly recommend you to do your banking using the HSBC China WeChat service account (HSBC China customer service), HSBC China mobile banking or HSBC China personal internet banking for convenient financial services. We will always strive to make sure our digital platforms work seamlessly. If you have any further questions, please contact our 24-hours Customer Service Hotline at 95366 (personal banking and small business banking). Or contact with your relationship manager.

Thank you for your understanding and support.

HSBC Bank (China) Company Limited Tianjin Branch

10 Jan 2022