

**Adjustment of Branch Business Arrangement of  
HSBC Zhengzhou Branch**

Dear Customer

According to the latest requirements of the COVID-19 prevention and control work in Zhengzhou, HSBC Bank (China) Company Limited Zhengzhou branch will resume cash service on 27<sup>th</sup> August2021 (Friday).

For any concern regarding the cash service hour change, please contact your relationship manager or call our 24-hour customer service hotline 95366 (Personal Customers).

Thank you for your understanding and support.

HSBC Bank (China) Company Limited Zhengzhou Branch  
26th, August, 2021