Temporary adjustment to Shanghai business arrangement for Covid-19 prevention and control

Dear Customer,

To aid in prevention and control of Covid-19, and effectively protect your health and safety. Below sub-branches of HSBC Bank (China) Company Limited Shanghai Branch will temporarily out of service from 14Mar2022 (Monday). Please refer to HSBC China official website and HSBC China WeChat service account for latest information.

The relevant branches including: Shanghai Lianyang Sub-branch, Shanghai Jing'an Kerry Centre Sub-branch, Shanghai International Equatorial Hotel Sub-branch, Shanghai Hengfeng Road Sub-branch, Shanghai Hong Kong Plaza Sub-branch, Shanghai Ciro's Plaza Sub-branch, Shanghai Tai Kang Road Sub-branch, Shanghai Hongqiao The Hub Sub-branch, Shanghai Zhong Shan Park Sub-branch and Shanghai Touch Mall Sub-branch.

Instead of going into a branch, we highly recommend you to do your banking using the HSBC China WeChat service account (HSBC China customer service), HSBC China mobile banking or HSBC China personal internet banking for convenient financial services. We will always strive to make sure our digital platforms work seamlessly.

If you have any further questions, please contact our 24-hours Customer Service Hotline at 95366 (personal banking and small business banking). Or contact with your relationship manager.

Thank you for your continuous support to HSBC.

HSBC Bank (China) Company Limited Shanghai Branch

14Mar2022