

Adjustment Of Branch Business Arrangement of HSBC Changsha Branch

Dear Customer

To coincide with The Chinese People's Political Consultative Conference in Hunan province, HSBC Bank (China) Company Limited Changsha Branch will be temporarily closed counter service for personal customers and on-request mode cash service from 14JAN2022 to 19JAN2022. Normal personal counter service and on-request mode cash service will be resumed from 20JAN2022. Please refer to HSBC China official website and HSBC China WeChat service account for latest information.

During this period, you may do your banking via our digital channel or contact with our 24-hours Customer Service Hotline for detailed information before approaching other branch/sub-branches.

Instead of going into a branch, we highly recommend you to do your banking using the HSBC China WeChat service account (HSBC China customer service), HSBC China mobile banking or HSBC China personal internet banking for convenient financial services. We will always strive to make sure our digital platforms work seamlessly. If you have any further questions, please contact our 24-hours Customer Service Hotline at 95366 (personal banking and small business banking). Or contact with your relationship manager. You may also can contact with Changsha Branch at 0731-88188010.

Thank you for your understanding and support.

HSBC Bank (China) Company Limited Changsha Branch

13JAN2022