



Notice on Relocation of HSBC Bank (China) Company Limited Dongguan Branch
and Adjustment of Counter Cash Services and ATM Services

Dear Customer,

Thank you for your continued trust and support for HSBC Bank (China) Company Limited Dongguan Branch (hereinafter referred to as "Dongguan Branch" or "the Branch").

Due to business planning and network realignment, Dongguan Branch will be relocated to Room 5803, Unit 1, Building 9, Huanyu Huijin Center, No. 428, Nancheng Section, Dongguan Avenue, Nancheng Street, Dongguan City on November 30, 2026. After the relocation, the Branch will no longer provide counter cash services or ATM services. These services will subsequently be taken over by a new sub-branch to be established by our bank, and the resumption date will be announced separately.

This relocation does not affect your non-cash banking services at our Branch. Your existing Relationship Manager and contact details, your account number, and your remittance instructions remain unchanged.

If you have any further questions, please contact your relationship manager or call Dongguan Branch at (0769) 2309 3088, or HSBC Service Hotline at 95366 (Personal Customer) or 400 821 8878 (Corporate Customer). Meanwhile, you may also handle banking business by using HSBC China WeChat service account, HSBC China mobile banking, HSBC Official Website or other self-service terminals. Thank you for your continued support.

Yours sincerely,

HSBC Bank (China) Company Limited Dongguan Branch
Sep 8, 2026