Notice on HSBC China Mobile Banking no longer supporting AOS 9.0 or earlier versions

Dear Customers,

HSBC China Mobile Banking will release V3.76 on 24 Nov. To ensure consistent system performance, this version will no longer support the Android™ OS version 9.0 (inclusive) or any earlier versions. Please upgrade to the new system as soon as possible to avoid the subsequent failure of mobile banking. We apologize for any inconvenience caused.

The currently supported devices and operating systems for HSBC China Mobile Banking app:

- iPhone, iPad and iPod Touch with iOS/iPadOS version 15.0 or above (excluding Beta version)
- Android™ devices with Android™ OS version 10.0 or above (excluding Beta version)
- HarmonyOS devices with HarmonyOS version 6.0.1 or above (excluding Beta version)

HSBC Bank (China) Company Limited
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