

Notice of Counter Cash Service and ATM Service Suspension for

Shenzhen Shangri-la Hotel Sub-branch of HSBC Bank (China) Company Limited

Dear Customers,

Thank you for your trust and support to HSBC Bank (China) Company Limited Shenzhen Shangri-la Hotel Sub-branch. To provide you with a better branch service environment, Shenzhen Shangri-la Hotel Sub-branch is scheduled for a 4-month renovation and upgrade from 05Jun2026. Counter Service and ATM Service of Shenzhen Shangri-la Hotel Sub-branch will be temporarily closed.

During this period, customers can visit the following locations to handle related business.

City	Outlets	Address & Phone Number	Business Hours	Services
Shenzhen	HSBC Bank (China) Company Limited Shenzhen Shangri-La Hotel Sub-branch	Address: Shop No.9 & 12, Shangri-La Hotel, 1002 Jianshe Road, Luohu District, Shenzhen  Phone Number: (0755) 25138138	9:00-17:00 Monday to Friday (no counter service)  10:00-18:00 Saturday (no counter service)  Closed on National / Public Holidays	Personal Financial Planning Service  Corporate Non Cash Service (Reservation Hotline: 400 821 8878)
Shenzhen	HSBC Bank (China) Company Limited Shenzhen Futian CBD Sub-branch	Address: Unit 01-04, 39F, Tower 3, Kerry Plaza, No.1-1, Zhongxin 4th Rd, Futian District, Shenzhen  Phone Number: (0755) 2513 8636	9:00-17:00 Monday to Friday  10:00-18:00 Saturday (no counter service)  Closed on National / Public Holidays	Personal Customer Service  Corporate Cash Service  ATM Service (only available during business hours)

Shenzhen	HSBC Bank (China) Company Limited Shenzhen Bay Sub-branch	Address: Unit 01,02,03,07,08, 45/F, China Resources Tower, No.2666, Keyuan South Road, Haizhu Community, Yuehai sub- district, Nanshan District, Shenzhen  Phone Number: (0755) 2588 8601	9:00-17:00 Monday to Friday  10:00-18:00 Saturday (no counter service)  Closed on National / Public Holidays	Personal Customer Service  ATM Service (only available during business hours)
Shenzhen	HSBC Bank (China) Company Limited Shenzhen Branch	Address: Unit 302-01, 3/F, Qianhai Chow Tai Fook Finance Tower (Phase I), No. 66 Shu Niu Avenue, Nanshan Subdistrict the Shenzhen Qianhai Shenzhen-Hong Kong Cooperation Zone, Shenzhen  Phone Number: (0755) 8233 8016	9:00-17:00 Monday to Friday  Closed on National / Public Holidays	Personal Non Cash Service  Corporate Non Cash Service

If you have any further questions, please contact your relationship manager or call HSBC Service Hotline at 95366 (Personal Customer) or 400 821 8878 (Corporate Customer). Meanwhile, you may also handle banking business by using HSBC China WeChat service account, HSBC China mobile banking, HSBC Official Website or other self-service terminals.

HSBC Bank (China) Company Limited  
Shenzhen Shangri-la Hotel Sub-branch

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