

**Notice of Cash Counter Service Resumption for Xi'an Branch of
HSBC Bank (China) Company Limited**

Dear Customers,

Thank you for your trust and support to HSBC Bank (China) Company Limited Xi'an Branch.

HSBC Bank (China) Company Limited Xi'an Branch will resume cash service from 27 July 2026 as the counter renovation is already completed.

Should you have any questions to the above, please contact your relationship manager or call HSBC 24-hours Customer Service Hotline on 95366 (Personal Customer) or 400 821 8878 (Corporate Customer).

Meanwhile, you may also handle banking business by using HSBC Official Website, HSBC China WeChat service account, HSBC China phone banking and mobile banking, or other self-service terminals. Thanks for your support.

Yours sincerely,

HSBC Bank (China) Company Limited Xi'an Branch

21 July 2026