HSBC

Notice of Branch Service and ATM Service Suspension for HSBC Shanghai Center Sub-branch

Dear Customers,

Thank you for your continued trust and support of HSBC Bank (China) Company Limited, Shanghai Center Sub-branch (hereinafter referred to as "our sub-branch").

To further enhance operational efficiency and provide you with an even better service experience, Shanghai Center Sub-branch is scheduled for renovation and upgrade from 01Jan2027. Comprehensive upgrades are scheduled to be completed by June 2027. Branch Service of Shanghai Center Sub-branch will be temporarily closed and ATM service will be ceased. For personal wealth management services and counter services (non-cash services), please visit HSBC Shanghai Jing'an Nanjing West Road Sub-branch. For personal cash services, please visit either HSBC Shanghai Xuhui International Trade Centre Sub-branch or HSBC Shanghai Dongtai Road Sub-branch.

The service restoration date will be announced separately.

During this period, for personal wealth management services and counter services (non-cash services), please visit the following branch:

Branch Name: HSBC Bank (China) Company Limited, Shanghai Jing'an Nanjing West Road Sub-branch

Address: Units 4601-4605, 46/F, Jing'an Kerry Centre Office Building Tower II, No.1539 Nanjing Road West, Jing'an District, Shanghai, China

Banking Hours (Closed on public holidays):

Personal Customer 9:00 -17:00, Monday to Friday (No cash services); 10:00 - 18:00 on Saturday (No cash & counter services)

(Commencement Date: December 31, 2026)

During this period, for cash transactions, please visit the following branches:

Branch Name: HSBC Bank (China) Company Limited, Shanghai Xuhui International Trade Centre Sub-branch

Address: Unit 3101-12&18-20, Nominal 31F (Actual 30F), Tower A, Three International Trade Centre, No. 183 Hongqiao Road, Xuhui District, Shanghai, China

Banking Hours (Closed on public holidays):

Personal Customer 9:00 -17:00, Monday to Friday; 10:00 - 18:00 on Saturday (No cash & counter services)

Branch Name: HSBC Bank (China) Company Limited, Shanghai Dongtai Road Sub-branch

Address: Unit B-L109, 1st Floor, No. 328 South Xizang Road, Huangpu District, Shanghai, China

Banking Hours (Closed on public holidays):

Personal Customer 9:00 -17:00, Monday to Friday; 10:00 - 18:00 on Saturday (No cash & counter services)

We apologize for any inconvenience this may cause. Should you have any questions regarding these changes, please contact your Relationship Manager or call our customer service hotline at 95366.

Yours faithfully,

HSBC Bank (China) Company Limited,

Shanghai Center Sub-branch

November 10, 2026