

Temporary Adjustment to Business Arrangement for HSBC Bank (China)

Company Limited Shanghai Chamtime Plaza Sub-Branch

Dear Customers,

In order to cater for the change of customer needs in adapting to the digital world, HSBC Bank (China) Company Limited is planning to optimize part of our physical network. Through a balance of the digital platforms with our physical network, customers can enjoy improved customer experience.

HSBC Bank (China) Company Limited Shanghai Chamtime Plaza Sub-branch ("Shanghai Chamtime Plaza Sub-branch") is planned to cease to operate after the close of business on 20 Mar 2026 and will officially cease to operate after obtaining regulatory approval. For your account(s) opened with "Shanghai Chamtime Plaza Sub-branch" , the account names and account numbers will remain unchanged, while the account opening bank name will be changed to HSBC Bank (China) Company Limited Shanghai Lianyang Sub-branch.

The existing customers of "Shanghai Chamtime Plaza Sub-branch" could approach any other sub-branch in Shanghai for banking service. There is no change to your Relationship Managers and their contact numbers.

Temporary Service Arrangement Adjustment			
City	Branch Name	Service Adjustment	Impacted dates under the temporary adjustment
Shanghai	HSBC Bank (China) Company Limited Shanghai Chamtime Plaza Sub-Branch	Temporary service suspension	After the close of business on 20 Mar 2026

Please refer to HSBC China official website, HSBC China Mobile Banking app and HSBC China WeChat official account (汇丰中国, WeChat ID: HSBC-CHINA-RBWM) for latest information.

Instead of going into a branch, you may prefer to do your banking by using our digital banking channels such as internet banking, mobile banking, phone banking, HSBC China WeChat service account (汇丰中国客户服务, WeChat ID: HSBCEbanking).

If you have any further questions or urgent queries, please contact your Relationship Manager or please contact our 24-hour Customer Service Hotline at 95366.

Thank you for your continuous support and understanding.

HSBC Bank (China) Company Limited

2 Feb 2026