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Important Notice

Customer Notice on Latest Change

Dear Customer(s),

In order to further optimize the allocation of resources, improve operational efficiency and enhance customer service level, HSBC Bank (China) Company Limited will optimize and adjust the layout of some service outlets.

HSBC Bank (China) Company Limited Shenzhen Overseas Chinese Town Sub-branch will be close business from 12Feb 2025. Your account number, relationship manager will remain unchanged, while your account relationship will transfer to the HSBC Shenzhen Bay Sub-branch.

The existing customers of Shenzhen Overseas Chinese Town Sub-branch can enjoy personal banking services, including cash services at our Shenzhen sub-branches. (Please find the address and business hours below).

Outlets	Address	Business Hours	Services
Shenzhen Branch	Unit 302-01, 3/F, Qianhai Chow Tai Fook Finance Tower(Phase 1), No.66 Shu Niu Avenue, Nanshan Subdistrict the Shenzhen Qianhai Shenzhen-Hong Kong Cooperation Zone, Shenzhen	9:00am- 5:00pm Monday to Friday (Closed on National/Public Holidays)	Corporate Non-cash Services Personal Non-cash Services
Shenzhen Shangri-La Hotel Sub-branch	Shop No.9 & 12, Shangri-La Hotel, 1002 Jianshe Road, Luohu District, Shenzhen	9:00am- 5:00pm Monday to Friday 10:00am - 6:00pm Saturday (No counter services provided) (Closed on Sundays and public holidays)	Corporate Cash and Non-cash Counter Services Personal Comprehensive Retail Banking and Wealth Management Services

Outlets	Address	Business Hours	Services
Shenzhen Futian CBD Sub-branch	Unit 03D, 1/F, unit 04, 5/F & unit 01, 31F, Kerry Plaza Tower 3, No. 1-1, Zhongxin Si Road, Futian District, Shenzhen	9:00am- 5:00pm Monday to Friday 10:00am - 6:00pm Saturday (No counter services provided) (Closed on Sundays and public holidays)	Personal Comprehensive Retail Banking and Wealth Management Services
Shenzhen Shenzhen Bay Sub-branch	Unit 01,02,03,07,08, 45/F, China Resources Tower, No.2666, Keyuan South Road, Haizhu Community, Yuehai sub-district, Nanshan District, Shenzhen, China	9:00am- 5:00pm Monday to Friday 10:00am - 6:00pm Saturday (No counter services provided) (Closed on Sundays and public holidays)	Personal Comprehensive Retail Banking and Wealth Management Services

We are delighted to be at your service with Online Banking, Phone Banking *95366, Mobile Banking*, WeChat Service (HSBC ebanking) as well. If you have any questions to the above, please contact your relationship manager. Thank you for your continuous support to HSBC.

Your sincerely,

HSBC Bank (China) Company Limited Shenzhen Overseas Chinese Town Sub-branch
Date: 26 Jan 2025