

Notice on the Suspension of Increasing Third-Party Payment Limits via Mobile and Online Banking

(Effective from 12 April 2025)

Dear Customers,

To prevent telecommunications fraud risks and ensure the security of your account and funds, following the announcement of <Notice on Suspension of Increase in Debit Card Spending Limit via Mobile Banking> on 13 December 2024, HSBC will further implement adjustments to the daily cumulative limit for third-party payments via mobile banking and online banking, effective from 12 April 2025. The specific adjustments are as follows:

1. The function of increasing the daily third-party payment limits via mobile banking will be suspended. If you have activated third-party payment function and linked your Type I RMB Settlement Account to the third-party payment platform, you may still view or lower the existing limits via "Me -> My Cards -> Third Party Payment Setting" in the mobile banking App. If you want to raise the limit again after lowering it, please visit HSBC branch in person to apply. The final limit will be subject to Bank's review of your actual expenditure need and the overall account status, and will not exceed the maximum daily third-party payment limit of RMB 50,000. Adjustments are expected to be completed within 3 business days of application.
2. The function of increasing the daily third-party payments limit via online banking will be suspended. If you have activated third-party payment function and linked your Type I RMB Settlement Account to the third-party payment platform, you may still view or lower the existing limits via "My banking -> Limits -> Manage Online Banking Limits -> Third Party Express Payment (Daily)". If you want to raise the limit again after lowering it, please visit HSBC branch in person to apply. The final limit will be subject to Bank's review of your actual expenditure need and the overall account status, and will not exceed the maximum daily third-party payment limit of RMB 50,000. Adjustments are expected to be completed within 3 business days of application.
3. For Premier customers using the family financial services and have already obtained the authority to manage member limits via mobile banking (if the members have activated third-party payment function and linked their Type I RMB Settlement Account to the third-party payment platform), the function of increasing the daily third-party payment limit for family members via mobile banking will be suspended. However, you may still view or lower the existing limits via "Exclusive Services -> Premier Family -> Limit Authority Management -> Limit Setting -> Third-Party Payment Platform Limit." If you want to raise the limit again after lowering it, please visit HSBC branch in person to apply (minor clients must be accompanied by their guardian). The final limit will be subject to Bank's review of your/ your family member's actual expenditure needs and the overall account status, and will not exceed the maximum daily third-party payment limit of RMB 50,000. Adjustments are expected to be completed within 3 business days of application.

These adjustments will not affect your current third-party payment limit settings. However, you will no longer be able to increase the limits via mobile or online banking, once the adjustments take effect. Please note that these changes only apply to third party payments limits and do not affect transaction limit.

We apologize for any inconvenience this may cause and appreciate your continuous understanding and support. For any inquiries, please contact HSBC 24-hour customer service hotline 95366.

HSBC Bank (China) Company Limited

2025/4/11