
Notice of Cash Service Interim Adjustment of HSBC Bank (China) Company Limited Changsha Branch

11Aug 2025

Dear Customers,

Thank you for your trust and support to HSBC Bank (China) Company Limited Changsha Branch (hereby referred to as "Changsha Branch").

To further improve operating efficiency and provide customers with a better service experience, Changsha Branch will renovate and upgrade from 10Sep2025. Therefore, cash service will be transferred from Changsha Branch to Wuhan Branch at the scheduled time. During this period, you can enjoy non-cash banking services at Changsha Branch. The resumption of cash services will be announced separately. Should you have any questions to the above, please contact your relationship manager or Changsha Branch (0731-88188188). Upon completion of the renovation and successful acceptance inspection of the Changsha Branch, the aforementioned interim adjustment measures will be discontinued, and cash services will resume normal operations.

Meanwhile, you could do your banking using the HSBC China WeChat service account (HSBC China customer service), HSBC China mobile banking, HSBC China personal internet banking or other self-service terminals. If you have any further questions, please contact your relationship manager or call HSBC 24-hours Customer Service Hotline at 95366. We are delighted to be at your service.

Sorry for the inconveniences and thank you for your continuous support to HSBC.

Yours sincerely,

HSBC Bank (China) Company Limited
Changsha Branch