

To: HSBC Bank (China) Company Limited 汇丰银行 (中国) 有限公司  
Branch 分行

Date (DDMMYYYY) 日期 (日/月/年)

**INTERNET BANKING MAINTENANCE/CANCELLATION REQUEST FORM**  
**个人网上银行更改/取消表格****Note 注意:**

- Please complete in BLOCK LETTERS and tick where applicable. 请用正楷填写。
- \* Please delete whichever is not appropriate. \*请删去不适用者
- For a new Internet banking password request, the account name and identification details provided must be the same as the details held by the Bank for the account number specified in the request form.  
如欲申请新“个人网上银行”密码, 所提供的账户名和身份证明文件资料必须与本行就指定账户所存档的记录相同
- Please take your completed request form to any HSBC branch in Mainland China for processing.  
请将已填妥的表格交回国内任何一间汇丰零售银行, 以便处理。

**Customer Details 客户资料****Customer Name 客户名称**Salutation 称谓:  Mr 先生  Mrs 太太  Miss 小姐  Ms 女士  Others 其他

Surname/Last Name 姓 Given/Middle Name 名 Other/First Name 其他名

Personal Internet Banking User ID “个人网上银行” 用户名 Customer Number 客户号码

**Identification Document Details 身份证明文件资料**Type 种类:  Identity Card 身份证  Passport 护照 (Country of Issue 签发国家)  Others 其他

Number 号码

**Instruction Type 指示类别**

- i.  Reactivate Personal Internet Banking service (Suspended due to incorrect password entered or in Dormant/Dropped Status)  
恢复“个人网上银行”服务 (因输入密码不符或处于Dormant/Dropped状态而被暂时停止使用)
- ii.  Suspend Personal Internet Banking service  
暂停“个人网上银行”服务  
Period 期间 From 由 To 至  
Day 日 Month 月 Year 年 Day 日 Month 月 Year 年  
 Resume Personal Internet Banking service  
恢复“个人网上银行”服务  
Effective Date 生效日期  
Day 日 Month 月 Year 年
- iii.  Link account(s) to Internet banking  
添加网银可操作账户  
(Both to Sign Joint Account(s) Excluded)  
(联名共同签署有效账户不可添加)  
Account ID 账户代号 Account number 账户号码 Joint customer number (if any)  
联名账户号码 (如有)  
(1) (2) (3) -
- Deselect Linked account(s)  
删除网银可操作账户  
Account ID 账户代号 Account number 账户号码 Joint customer number (if any)  
联名账户号码 (如有)  
(1) (2) (3) -
- iv.  Cancel Personal Internet Banking service  
取消“个人网上银行”服务

**Declaration 客户声明**

- I confirm that the information given above is correct and complete, and authorise HSBC Bank (China) Company Limited to confirm this from any source you may choose. 本人证实上述资料乃属正确及完整, 并授权汇丰银行 (中国) 有限公司可向任何方面查证。
- I have read and understand the online@hsbc Terms and Conditions and agree to be governed by them. 本人已经阅读网上银行与手机银行个人用户条款, 并同意接受该等条款所约束。

  
S.V.Account Number 号码  
(Specify any one account number to which the above signature can apply 账请注明任何一个使用以上签署的账户号码)**For Bank Use Only 银行专用**

Account name of password mailing address checked (For Section II i)

Initial: 

Branch Chop and Authorised Signature