

Notice on the adjustment of PINless function of HSBC China Debit Card

Dear HSBC Debit Card holders:

To better protect the safety of your card, HSBC has made certain adjustments to the PINless function, which will take effect from 21 April. The specific details and impacts are as follows.

1. Debit card PINless function must be successfully enabled through the HSBC China Mobile Banking app or service hotline before it can be used, while the function will not be available for use if it has not been set or has turned off. For customers who have checked the option to open the PINless function when applying for a debit card but have not enabled it through the channels mentioned below, it can no longer be used until the enabling is completed. Customers who have set the function through below channels will not be affected.
2. PINless function is not able to be used in overseas (i.e. outside of Mainland China) merchants.

You can set the PINless function through the following methods:

1. HSBC China Mobile banking app: log on to your mobile banking App, click on "me / My Cards / Card & account settings, and click "Account/Debit Card", and click "PINless Setting" on debit card setting page, which will take effect immediately.
2. Please call the service hotline, 95366, printed on the back of your debit card to request the PINless setting, and the bank staff will assist you in completing the operation.

If your PINless transaction cannot be carried out due to the above adjustment, you can still conduct debit card transactions by inputting your password as usual. If you need to know more about the PINless function, please visit the official website [homepage of HSBC \(China\) debit card](#). For enquiries, please call the customer service hotline on your debit card.

HSBC Bank (China) Company Limited

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